SECTION 6
Troubleshooting

This section describes troubleshooting methods for some of the problems that can occur with the Controller Link Support Software.

Problem	Possible cause	Action to be taken
The Controller Link Support Software is connected to a CV-series PC and “No unit 0202” is displayed.	The CV-series CPU Unit was manufactured before April 1996.	Set routing tables and set the network address to the value set in the routing tables (other than 0).
A data link table is transferred to a C200HX/HG/HE Controller Link Unit and “Comm err 1104” is displayed.	Word addresses between CI0 236 and CIO 299 (words that cannot be specified) are set in the data link table.	Correct the data link table.
The routing tables are transferred to a C200HX/HG/HE Controller Link Unit and “Can’t run 2608” is displayed.	The Routing Table Enabled Bit in the DM Parameter Area for a C200HX/HG/HE Controller Link Unit is set to OFF (disabled).	Turn ON the Routing Table Enabled Bit in the DM parameter area (enabled).
Characters are printed abnormally.	The correct printer model is not set.	Check whether the printer model in the System Setup is correct.
	The printer settings are incorrect.	Check the printer settings.
Printing is not possible from Windows 95.	The property settings of the Controller Link Support Software are incorrect.	Open the Controller Link Support Software properties window and check the Print Screen check box in in the windows shortcut keys under “Others” to see if it is selected.
The Controller Link Support Software is being operated under Windows 95 and communications errors such as “Wrong network” are displayed.	Other applications are running in the background under Windows 95.	Close other applications running under Windows 95. See *Appendix D Running Under Windows 95* for details.

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